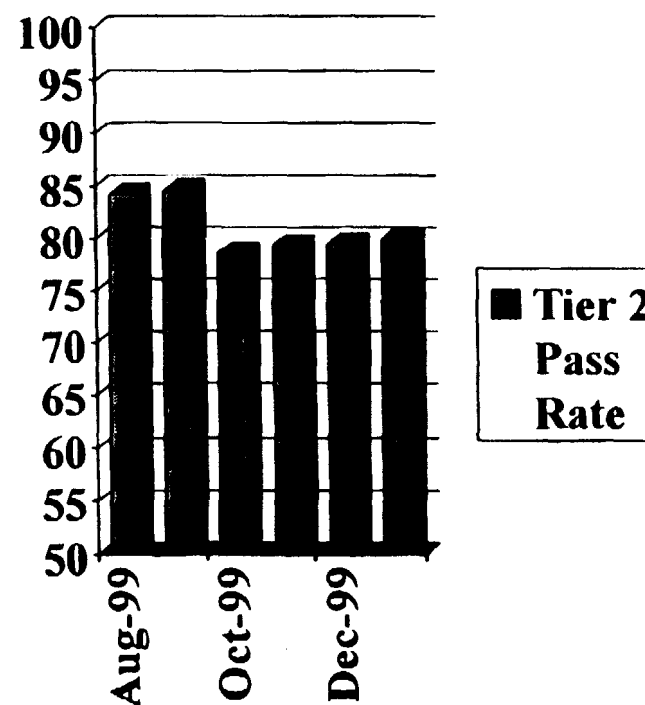


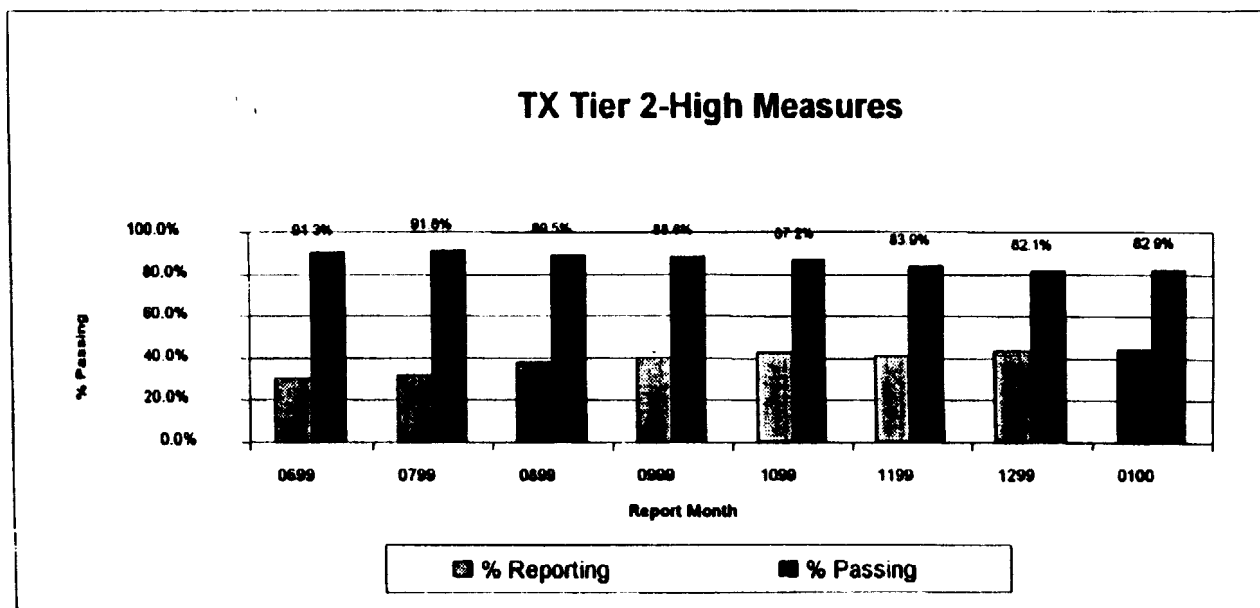
Attachment 1

SWBT Reports Consistently Failing 1 In 5 Of The “Most Critical” Measures In Recent Months

- Tier 2 consists of the “most critical, customer and competition-affecting measures.” TPUC Comm.104-05.
- SBC Statewide Hit Or Miss Reports show Tier 2 pass rate just below 85% in August-September, *falling to 80.0% and below* for October-January 2000.
Source: Aug.-Oct. Tier 2 pass rates manually calculated from SBC 2/11/00 ex parte; Nov.-Jan. as reported by SBC in 2/18/00 ex parte.
- SWBT reported passing only 79.6% of these Tier 2 measures in any 2 of the 3 months ending January 2000. Source: SBC 2/18/00 ex parte.

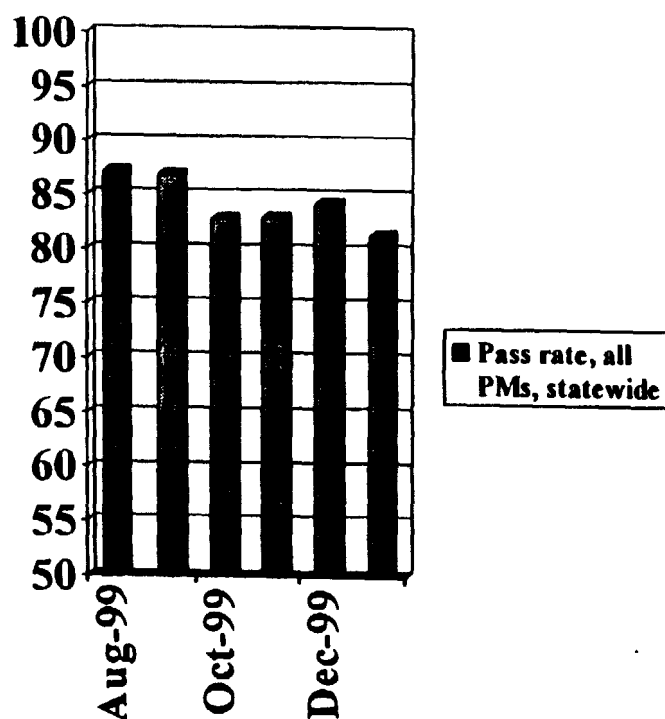


TIER 2-HIGH



* Source : SWBT December 1999 DOJ reports as posted on SBC CLEC Online Website (<http://clec.sbc.com>) and SWBT January "Hit/Miss" Report as per SWBT February 18, 1999 Ex Parte

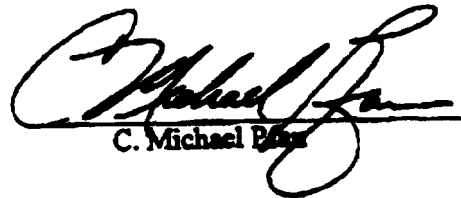
SWBT Reported Failing More Measures Than Ever In January 2000



- January 2000 represents SWBT's highest rate of failure (18.6%) on the complete set of Texas measures, reported on a statewide basis, during the past 6 months. SBC Ex Partes 2/11/00, 2/18/00
- SWBT reported violating parity and benchmark standards on more measurements in January 2000 than any other time during the past six months -- 123 out of 774 measurements, reported on a geographically disaggregated basis. SBC Ex Parte 2/18/00.

I hereby affirm under penalty of perjury that the factual assertions set forth in the foregoing submission by AT&T are true and correct to the best of my knowledge and belief.

Executed on March 6, 2000



C. Michael Bahr

ATTACHMENT 2

SWBT-TX Agg Nov-Feb Performance Measures

Page 1 of 1

	NOV	DEC	JAN	FEB	2/3 STATUS FEB
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ALL Measures (Tier 1, Tier 2, Diagnostic)

PASS	254	279	263	273	283
FAIL	52	50	60	54	46
SUB-TOTAL	306	329	323	327	329
-	314	291	297	297	295
TOTAL	620	620	620	624	624
% Passing	83.0%	84.8%	81.4%	83.5%	86.0%
% Failing	17.0%	15.2%	18.6%	16.5%	14.0%
% No Activity or Base <10	50.6%	46.9%	47.9%	47.6%	47.3%

Tier 2 Measures ("Tier 1/2" & "Tier 2 Only" Measures)

PASS	146	154	156	158	162
FAIL	38	40	39	35	35
SUB-TOTAL	184	194	195	193	197
-	141	131	130	135	131
TOTAL	325	325	325	328	328
% Passing	79.3%	79.4%	80.0%	81.9%	82.2%
% Failing	20.7%	20.6%	20.0%	18.1%	17.8%
% No Activity or Base <10	43.4%	40.3%	40.0%	41.2%	39.9%

Tier 1 Measures ("Tier 1 Only" Measures)

PASS	73	88	75	87	87
FAIL	10	8	16	15	9
SUB-TOTAL	83	96	91	102	96
-	108	85	100	90	96
TOTAL	191	181	191	192	192
% Passing	88.0%	91.7%	82.4%	85.3%	90.6%
% Failing	12.0%	8.3%	17.6%	14.7%	9.4%
% No Activity or Base <10	56.5%	49.7%	52.4%	46.9%	50.0%

Diagnostic Measures ("Diagnostic" Only)

PASS	35	37	32	28	34
FAIL	4	2	5	4	2
SUB-TOTAL	39	39	37	32	36
-	65	65	67	72	68
TOTAL	104	104	104	104	104
% Passing	89.7%	94.9%	86.5%	87.5%	94.4%
% Failing	10.3%	5.1%	13.5%	12.5%	5.6%
% No Activity or Base <10	62.5%	62.5%	64.4%	69.2%	65.4%

ATTACHMENT 3

**Texas Performance Results Nov. 1999-Feb. 2000
(Geographically Disaggregated)**

ALL Measures (Tier 1, Tier 2, Diagnostic)

*Passed 2 of 3 Months
Ending Feb. 2000*

	<i>Nov. 99</i>	<i>Dec. 99</i>	<i>Jan. 00</i>	<i>Feb. 00</i>	
Pass	613	651	651	657	664
Fail	94	103	123	124	89
Sub-Total	707	754	774	781	753
-	1339	1292	1272	1265	1293
Total	2046	2046	2046	2046	2046
% Passing	86.7%	86.3%	84.1%	84.1%	88.2%
% Failing	13.3%	13.7%	15.9%	15.9%	11.8%
% Reported	65.4%	63.1%	62.2%	61.8%	63.2%

Tier 2 Measures ("Tier 1/2" & "Tier 2 Only" Measures)

Pass	350	364	379	375	378
Fail	67	76	78	88	68
Sub-Total	417	440	457	463	446
-	607	584	567	561	578
Total	1024	1024	1024	1024	1024
% Passing	83.9%	82.7%	82.9%	81.0%	84.8%
% Failing	16.1%	17.3%	17.1%	19.0%	15.2%
% Reported	59.3%	57.0%	55.4%	54.8%	56.4%

Tier 1 Measures ("Tier 1 Only" Measures)

Pass	180	198	191	204	198
Fail	22	23	36	32	18
Sub-Total	202	221	227	236	216
-	518	499	493	484	504
Total	720	720	720	720	720
% Passing	89.1%	89.6%	84.1%	86.4%	91.7%
% Failing	10.9%	10.4%	15.9%	13.6%	8.3%
% Reported	71.9%	69.3%	68.5%	67.2%	70.0%

Diagnostic Measures ("Diagnostic" Only)

Pass	83	89	81	78	88
Fail	5	4	9	4	3
Sub-Total	88	93	90	82	91
-	214	209	212	220	211
Total	302	302	302	302	302
% Passing	94.3%	95.7%	90.0%	95.1%	96.7%
% Failing	5.7%	4.3%	10.0%	4.9%	3.3%
% Reported	70.9%	69.2%	70.2%	72.8%	69.9%

ATTACHMENT 4

SWBT TEXAS MEASURES - STATWIDE: TWO OR MORE FAILURES DECEMBER 1999-FEBRUARY 2000

REF#	PM#	PM# MAIN	DESCRIPTION	GEOGRAPHIC AREA	TIER TYPE	TIER 1	TIER 2	9911 STATUS	9912 STATUS	0001 STATUS	0002 STATUS	2/3 STATUS FEB
22	2-08	2	Avg Resp Rec within 7 sec - Address Verification - VERIGATE	CO	Tier 1/2	L	M	Fail	Fail	Fail	Pass	FAIL
23	2-09	2	Avg Resp Rec within 6 sec - Req for Telephone Number - VERIGATE	CO	Tier 1/2	L	M	Pass	Pass	Fail	Fail	FAIL
43	5-08	5	% FOCs Rec Within 5 Hours - Switch Ports - LEX	TX	Tier 1/2	L	M	-	-	Fail	Fail	FAIL
76	7 1-01	7 1	% Mech Completions Returned Within One Day - LEX	TX	Diagnostic	-	-	Fail	Fail	Fail	Fail	FAIL
84	10 1-01	10 1	% Manual Rejects Received and Returned Within Five Hours	CO	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	FAIL
87	11 1-01	11 1	Mean Time to Return Manual Rejects Received via LEX or EDI	CO	Diagnostic	-	-	Fail	Fail	Fail	Fail	FAIL
90	13-02	13	Order Process % Flow Through - LEX	CO	Tier 1/2	L	H	Fail	Fail	Fail	Fail	FAIL
97	17-01	17	Billing Completeness	CO	Tier 1/2	L	M	Fail	Fail	Fail	Fail	FAIL
98	18-01	18	Billing Timeliness	CO	Tier 1/2	L	H	Fail	Fail	Fail	Pass	FAIL
158	35-08	35	% Trouble Reports Within 10 Days of Install - Bus - C Orders - Field Work	TX	Tier 1/2	H	H	Pass	Fail	Pass	Fail	FAIL
160	35-08	35	% Trouble Reports Within 10 Days of Install - Bus - C Orders - No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	FAIL
164	35-12	35	% Trouble Reports Within 10 Days of Install - UNE C Orders - No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
220	45-07	45	% SWBT Caused Missed Due Dates - ISDN/BRI	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	FAIL
235	47-06	47	% Missed Due Dates Due to LOF - ISDN/BRI	TX	Tier 1 Only	L	-	Pass	Fail	Fail	Fail	FAIL
267	49-06	49	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	TX	Tier 1 Only	M	-	Pass	Pass	Fail	Fail	FAIL
275	50-06	50	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Fail	FAIL
278	52-01	52	Mean Time to Restore - VGPL - Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	FAIL
283	52-06	52	Mean Time to Restore - ISDN/BRI - Dispatch	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	FAIL
336	56-03 1	56	% Installed Within 3 Days - BRI Loop (1-10 Loops)	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
339	56-04 1	56	% Installed Within 3 Days - DS1 Loop (All Orders)	TX	Tier 1/2	H	H	Fail	Fail	Fail	-	FAIL
348	58-02	58	% SWBT Missed Dates Due - 8 0 dB Loop No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
350	58-04	58	% SWBT Missed Dates Due - BRI Loop	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	FAIL
353	58-07	58	% SWBT Missed Dates Due - DS1 Dedicated Transport	TX	Tier 1/2	H	H	-	Pass	Fail	Fail	FAIL
355	58-09	58	% SWBT Missed Dates Due - DSL	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
361	59-01	59	% Trouble Reports within 30 Days - 8 0 dB Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
362	59-02	59	% Trouble Reports within 30 Days - 5 0 dB Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	FAIL
363	59-03	59	% Trouble Reports within 30 Days - BRI Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
368	59-08	59	% Trouble Reports within 30 Days - DSL	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	FAIL
376	60-03	60	% Missed Due Dates Due to LOF - BRI Loop	TX	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	FAIL
381	60-08	60	% Missed Due Dates Due to LOF - DSL	TX	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	FAIL
434	62-09	62	Avg Delay Days for SWBT Missed Due Dates - DSL	TX	Tier 1 Only	M	-	Fail	Fail	Fail	Fail	FAIL
443	63-04	63	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Fail	FAIL
454	65-01	65	Trouble Report Rate - 8 0 dB Loop with Test Access	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	FAIL
455	65-02	65	Trouble Report Rate - 5 0 dB Loop with Test Access	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
456	65-03	65	Trouble Report Rate - BRI Loop with Test Access	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	FAIL
461	65-08	65	Trouble Report Rate - DSL	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	FAIL
470	67-03	67	Mean Time to Restore - BRI Loop with Test Access-Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	FAIL
472	67-05	67	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	FAIL
497	69-03	69	% Repeat Reports - BRI Loop with Test Access	TX	Tier 1/2	H	H	Pass	Pass	Fail	Fail	FAIL
517	78-01	78	Avg Interconnection Trunk Install Interval - Interconnection Trunks	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	FAIL
547	94-09	94	LNP % FOCs Rec Within 5 Hours - Res/Bus Loop (1-19) - EDI	TX	Tier 1/2	L	M	Fail	Fail	Fail	Pass	FAIL
549	94-11	94	LNP % FOCs Rec Within 48 Hours - LNP with Loop (20+) - EDI	TX	Tier 1/2	L	M	-	Fail	Fail	-	FAIL
590	114-02	114	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	TX	Tier 1/2	H	H	Pass	Pass	Fail	Fail	FAIL
598	114 1-02	114 1	Loop Disconnect/Cross Connect Interval - Coor Hot Cuts - LNP with Loop	TX	Tier 1/2	M	M	-	-	Fail	Fail	FAIL
602	114 1-06	114 1	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	TX	Tier 1/2	M	M	-	-	Fail	Fail	FAIL
613	116-01	116	% Missed Mech INP Conversions	TX	Tier 1 Only	M	-	Fail	Fail	Fail	-	FAIL

ATTACHMENT 5

SWBT TEXAS MEASURES - STATEWIDE: ONE OR MORE FAILURES NOVEMBER 1999 - FEBRUARY 2000

REF#	PM#	PM# MAIN	DESCRIPTION	GEOGRAPHIC AREA	TIER TYPE	TIER 1	TIER 2	9911 STATUS	9912 STATUS	0001 STATUS	0002 STATUS	# Fails Nov-Feb
76	7-1-01	7-1	% Mech Completions Returned Within One Day - LEX	TX	Diagnostic	-	-	Fail	Fail	Fail	Fail	4
84	10-1-01	10-1	% Manual Rejects Received and Returned Within Five Hours	CO	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	4
87	11-1-01	11-1	Mean Time to Return Manual Rejects Received via LEX or EDI	CO	Diagnostic	-	-	Fail	Fail	Fail	Fail	4
90	13-02	13	Order Process % Flow Through - LEX	CO	Tier 1/2	L	H	Fail	Fail	Fail	Fail	4
97	17-01	17	Billing Completeness	CO	Tier 1/2	L	M	Fail	Fail	Fail	Fail	4
164	35-12	35	% Trouble Reports Within 10 Days of Install - UNE-C Orders-No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
336	56-03-1	56	% Installed Within 3 Days - BRI Loop (1-10 Loops)	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
348	58-02	58	% SWBT Missed Dates Due - 8.0 dB Loop No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
355	58-09	58	% SWBT Missed Dates Due - DSL	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
361	59-01	59	% Trouble Reports within 30 Days - 8.0 dB Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
363	59-03	59	% Trouble Reports within 30 Days - BRI Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
376	60-03	60	% Missed Due Dates Due to LOF - BRI Loop	TX	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	4
381	60-08	60	% Missed Due Dates Due to LOF - DSL	TX	Tier 1 Only	L	-	Fail	Fail	Fail	Fail	4
434	62-09	62	Avg Delay Days for SWBT Missed Due Dates - DSL	TX	Tier 1 Only	M	-	Fail	Fail	Fail	Fail	4
455	65-02	65	Trouble Report Rate - 5.0 dB Loop with Test Access	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
456	65-03	65	Trouble Report Rate - BRI Loop with Test Access	TX	Tier 1/2	H	H	Fail	Fail	Fail	Fail	4
22	2-08	2	Avg Resp Rec within 7 sec - Address Verification - VERIGATE	CO	Tier 1/2	L	M	Fail	Fail	Fail	Pass	3
98	18-01	18	Billing Timeliness	CO	Tier 1/2	L	H	Fail	Fail	Fail	Pass	3
160	35-08	35	% Trouble Reports Within 10 Days of Install - Bus -C Orders-No Field Work	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	3
235	47-06	47	% Missed Due Dates Due to LOF - ISDN/BRI	TX	Tier 1 Only	L	-	Pass	Fail	Fail	Fail	3
283	52-06	52	Mean Time to Restore - ISDN/BRI - Dispatch	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	3
339	56-04-1	56	% Installed Within 3 Days - DS1 Loop (All Orders)	TX	Tier 1/2	H	H	Fail	Fail	Fail	-	3
350	58-04	58	% SWBT Missed Dates Due - BRI Loop	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	3
362	59-02	59	% Trouble Reports within 30 Days - 5.0 dB Loop	TX	Tier 1/2	H	H	Fail	Fail	Fail	Pass	3
368	59-08	59	% Trouble Reports within 30 Days - DSL	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	3
454	65-01	65	Trouble Report Rate - 8.0 dB Loop with Test Access	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	3
470	67-03	67	Mean Time to Restore - BRI Loop with Test Access-Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	3
472	67-05	67	Mean Time to Restore - DS1 Loop with Test Access-Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Fail	3
547	94-09	94	LNP % FOCs Rec Within 5 Hours - Res/Bus Loop (1-19) - EDI	TX	Tier 1/2	L	M	Fail	Fail	Fail	Pass	3
613	116-01	116	% Missed Mech INP Conversions	TX	Tier 1 Only	M	-	Fail	Fail	Fail	-	3
23	2-09	2	Avg Resp Rec within 6 sec - Req for Telephone Number - VERIGATE	CO	Tier 1/2	L	M	Pass	Pass	Fail	Fail	2
43	5-06	5	% FOCs Rec Within 5 Hours - Switch Ports - LEX	TX	Tier 1/2	L	M	-	-	Fail	Fail	2
47	5-10	5	% FOCs Rec Within 5 Hours - UNE Loop (1-50) - EDI	TX	Tier 1/2	L	M	Fail	Fail	Pass	Pass	2
53	5-16	5	% FOCs Rec Within 24 Hours - UNE Loop (1-50) - Man	TX	Tier 1/2	L	M	Fail	Pass	Pass	Fail	2
55	5-18	5	% FOCs Rec Within 24 Hours - Switch Ports - Man	TX	Tier 1/2	L	M	Fail	Fail	Pass	-	2
158	35-06	35	% Trouble Reports Within 10 Days of Install - Bus -C Orders -Field Work	TX	Tier 1/2	H	H	Pass	Fail	Pass	Fail	2
168	37-01	37	Trouble Report Rate - Res	TX	Tier 1/2	H	H	Fail	Pass	Pass	Fail	2
175	38-05	38	% Missed Repair - UNEs- Dispatch	TX	Tier 1/2	H	H	Fail	Fail	Pass	Pass	2
194	41-03	41	% Repeat Reports - UNEs	TX	Tier 1/2	H	H	Fail	Fail	Pass	Pass	2
220	45-07	45	% SWBT Caused Missed Due Dates - ISDN/PRI	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	2
267	49-06	49	Avg Delay Days for SWBT Caused Missed Due Dates - ISDN/BRI	TX	Tier 1 Only	M	-	Pass	Pass	Fail	Fail	2
275	50-06	50	% SWBT Caused Missed Due Dates > 30 Days - ISDN/BRI	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Fail	2
278	52-01	52	Mean Time to Restore - VGPL - Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	2
329	55-1-02	55-1	Avg Installation Interval - DSL - Conditioning	TX	Tier 1/2	Y	Y	Fail	Pass	Fail	Pass	2
331	56-01-2	56	% Installed Within 7 Days - 8.0 dB Loop (11-20 Loops)	TX	Tier 1/2	H	H	Fail	Pass	Fail	-	2
333	56-02-1	56	% Installed Within 3 Days - 5.0 dB Loop (1-10 Loops)	TX	Tier 1/2	H	H	Fail	Fail	-	-	2
353	58-07	58	% SWBT Missed Dates Due - DS1 Dedicated Transport	TX	Tier 1/2	H	H	-	Pass	Fail	Fail	2
441	63-02	63	% SWBT Caused Missed Due Dates > 30 Days - 8.0 dB Loop No Field Work	TX	Tier 1 Only	L	-	Fail	Pass	Pass	Fail	2
443	63-04	63	% SWBT Caused Missed Due Dates > 30 Days - BRI Loop	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Fail	2
448	63-09	63	% SWBT Caused Missed Due Dates > 30 Days - DSL	TX	Tier 1 Only	L	-	Fail	Pass	Fail	Pass	2
461	65-08	65	Trouble Report Rate - DSL	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	2
462	65-09	65	Trouble Report Rate - Analog Trunk Port	TX	Tier 1/2	H	H	Fail	Pass	Fail	Pass	2
466	65-13	65	Trouble Report Rate - Analog Line Port	TX	Tier 1/2	H	H	Fail	Pass	Fail	Pass	2
497	69-03	69	% Repeat Reports - BRI Loop with Test Access	TX	Tier 1/2	H	H	Pass	Pass	Fail	Fail	2
517	78-01	78	Avg Interconnection Trunk Install Interval - Interconnection Trunks	TX	Tier 1/2	H	H	Pass	Fail	Fail	Pass	2
540	94-02	94	LNP % FOCs Rec Within 5 Hours - Res/Bus Loop (1-19) - LEX	TX	Tier 1/2	L	M	Fail	Fail	Pass	Pass	2
545	94-07	94	LNP % FOCs Rec On Time - LNP Comp Bus (50+) - LEX	TX	Tier 1/2	L	M	Fail	Fail	Pass	Pass	2
549	94-11	94	LNP % FOCs Rec Within 48 Hours - LNP with Loop (20+) - EDI	TX	Tier 1/2	L	M	-	Fail	Fail	-	2
590	114-02	114	% of Premature Disconnects - Coordinated Hot Cuts - LNP with Loop	TX	Tier 1/2	H	H	Pass	Pass	Fail	Fail	2
598	114-1-02	114-1	Loop Disconnect/Cross Connect Interval - Coor. Hot Cuts - LNP with Loop	TX	Tier 1/2	M	M	-	-	Fail	Fail	2
602	114-1-06	114-1	Loop Disconnect/Cross Connect Interval - Frame Due Time - LNP with Loop	TX	Tier 1/2	M	M	-	-	Fail	Fail	2

41	5-04	5	% FOCs Rec. Within 5 Hours - UNE Loop (1-50) - LEX	TX	Tier 1/2	L	M	Pass	Pass	Pass	Fail	1
51	5-14	5	% FOCs Rec. Within 24 Hours - Complex Business (1 - 200 Lines) - Man	TX	Tier 1/2	L	M	Fail	Pass	Pass	Pass	1
88	12-01	12	Mechanized Provisioning Accuracy	CO	Tier 1/2	L	L	Pass	Pass	Pass	Fail	1
99	19-01	19	Daily Usage Feed Timeliness	CO	Diagnostic	-	-	Pass	Pass	Pass	Fail	1
108	24-01	24	LOC Average Speed of Answer (SOA) - Seconds	CO	Diagnostic	-	-	Fail	Pass	Pass	-	1
109	25-01	25	LOC Grade of Service	CO	Tier 2 Only	-	H	Fail	Pass	Pass	Pass	1
118	28-02	28	% Install within 5 days-Field Work-Bus	TX	Diagnostic	-	-	Pass	Pass	Fail	Pass	1
124	29-02	29	% SWBT Missed Due Dates - Field Work-Bus	TX	Tier 1/2	H	H	Pass	Fail	Pass	Pass	1
130	30-02	30	% SWBT Missed Due Dates Due to LOF - Bus	TX	Tier 1 Only	L	-	Pass	Fail	Pass	Pass	1
133	30-05	30	% SWBT Missed Due Dates Due to LOF - Bus > than 30 Days	TX	Tier 1 Only	L	-	Fail	Pass	Pass	Pass	1
148	33-02	33	% SWBT Caused Missed Due Dates > 30 Days - Bus -Field Work	TX	Tier 1 Only	L	-	Fail	Pass	Pass	Pass	1
150	33-04	33	% SWBT Caused Missed Due Dates > 30 Days - Bus -No Field Work	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Pass	1
170	37-03	37	Trouble Report Rate - UNE Loop and Port Combinations	TX	Tier 1/2	H	H	Pass	Fail	Pass	Pass	1
180	39-04	39	Receipt to Clear Duration - Bus -Affecting Service-No Dispatch	TX	Tier 1/2	H	H	Pass	Pass	Pass	Fail	1
183	39-07	39	Receipt to Clear Duration - Res -Out of Service-No Dispatch	TX	Tier 1/2	H	H	Fail	Pass	Pass	Pass	1
206	44-01	44	% Install's Completed Within 20 Days - VGPL	TX	Diagnostic	-	-	Fail	Pass	Pass	Pass	1
211	44-06	44	% Install's Completed Within 20 Days - ISDN/BRI	TX	Diagnostic	-	-	Pass	Pass	Fail	Pass	1
214	45-01	45	% SWBT Caused Missed Due Dates - VGPL	TX	Tier 1/2	H	H	Fail	Pass	Pass	Pass	1
219	45-06	45	% SWBT Caused Missed Due Dates - ISDN/BRI	TX	Tier 1/2	H	H	Fail	Pass	Pass	Pass	1
259	48-06	48	Avg. Delay Days due to LOF - ISDN/BRI	TX	Diagnostic	-	-	-	-	-	Fail	1
262	49-01	49	Avg. Delay Days for SWBT Caused Missed Due Dates - VGPL	TX	Tier 1 Only	M	-	Pass	Pass	Pass	Fail	1
268	49-07	49	Avg. Delay Days for SWBT Caused Missed Due Dates - ISDN/PRI	TX	Tier 1 Only	M	-	-	Pass	Pass	Fail	1
270	50-01	50	% SWBT Caused Missed Due Dates > 30 Days - VGPL	TX	Tier 1 Only	L	-	Pass	Pass	Pass	Fail	1
276	50-07	50	% SWBT Caused Missed Due Dates > 30 Days - ISDN/PRI	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Pass	1
299	53-06	53	% Repeat Reports - ISDN/BRI	TX	Tier 1/2	H	H	Pass	Pass	Pass	Fail	1
316	55-03	55	Avg. Install Interval - BRI Loop (1-10 Loops)	TX	Diagnostic	-	-	Pass	Pass	Fail	-	1
346	57-01	57	Avg. Response Time for Loop Make-Up Information	TX	Tier 1/2	L	M	Pass	Pass	Pass	Fail	1
349	58-03	58	% SWBT Missed Dates Due - 5.0 dB Loop	TX	Tier 1/2	H	H	Pass	Fail	Pass	Pass	1
352	58-06	58	% SWBT Missed Dates Due - DS1 Loop with Test Access	TX	Tier 1/2	H	H	Fail	Pass	Pass	Pass	1
360	58-14	58	% SWBT Missed Dates Due - Analog Line Port	TX	Tier 1/2	H	H	Pass	Pass	Pass	Fail	1
366	59-06	59	% Trouble Reports within 30 Days - DS1 Dedicated Transport	TX	Tier 1/2	H	H	-	Pass	Pass	Fail	1
373	59-13	59	% Trouble Reports within 30 Days - Analog Line Port	TX	Tier 1/2	H	H	Fail	Pass	Pass	Pass	1
378	60-05	60	% Missed Due Dates Due to LOF - DS1 Loop	TX	Tier 1 Only	L	-	Pass	Pass	Pass	Fail	1
427	62-02	62	Avg. Delay Days for SWBT Missed Due Dates - 8.0 dB Loop No Field Work	TX	Tier 1 Only	M	-	Pass	Pass	Pass	Fail	1
429	62-04	62	Avg. Delay Days for SWBT Missed Due Dates - BRI Loop	TX	Tier 1 Only	M	-	Pass	Pass	Fail	Pass	1
446	63-07	63	% SWBT Caused Missed Due Dates > 30 Days - DS1 Dedicated Transport	TX	Tier 1 Only	L	-	-	Pass	Fail	Pass	1
453	63-14	63	% SWBT Caused Missed Due Dates > 30 Days - Analog Line Port	TX	Tier 1 Only	L	-	Pass	Pass	Pass	Fail	1
463	65-10	65	Trouble Report Rate - Subtending DDC Trunks	TX	Tier 1/2	H	H	Pass	Pass	Pass	Fail	1
469	67-02	67	Mean Time to Restore - 5.0 dB Loop with Test Access-Dispatch	TX	Tier 1/2	H	H	Pass	Fail	Pass	Pass	1
475	67-08	67	Mean Time to Restore - DSL -Dispatch	TX	Tier 1/2	H	H	Pass	Pass	Fail	Pass	1
485	67-18	67	Mean Time to Restore - DS1 Loop with Test Access-No Dispatch	TX	Tier 1/2	H	H	-	Fail	-	-	1
553	95-01	95	Avg. Response Time for Non-Mech Rejects Returned - LNP Only	TX	Tier 1 Only	L	-	Fail	Pass	Pass	Pass	1
555	99-01	99	Avg. Delay Days for SWBT Missed Due Dates - LNP	TX	Tier 1/2	M	M	-	-	Pass	Fail	1
559	104-01	104	Avg. Time Req. to Update 911 Database	TX	Tier 1 Only	L	-	Pass	Pass	Fail	Pass	1
579	109-02	109	% of Collocations Requests within Guidelines - Caged - Augments	TX	Tier 1 Only	L	-	-	Fail	Pass	Pass	1
594	114-06	114	% of Premature Disconnects - Frame Due Time - LNP with Loop	TX	Tier 1/2	H	H	-	-	Pass	Fail	1
614	117-01	117	% NXXs Loaded/Tested Prior to LERG	TX	Tier 1/2	H	H	Fail	-	Pass	Pass	1
623	93-01	93	% of Customer Accounts Restructured Prior to LNP Due Date	CO	Tier 1 Only	L	-	-	-	-	Fail	1

FAIL	52	50	60	54
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SERVICES: INTERIM LINE SHARING

The following provisions shall apply to [REDACTED] (the "Service") furnished to SBC Advanced Solutions, Inc. ("Buyer") by Southwestern Bell Telephone Company ("Seller") pursuant to this Schedule and the General Services Agreement (the "Agreement") to which it is attached and of which it forms a part:

Section 1. SCOPE OF SERVICES

Services covered under this Schedule shall consist of those functions performed by Seller as hereafter specifically described below and in individual Pricing Addenda attached hereto.

Southwestern Bell Telephone Company shall provide interim line sharing capability (Line Sharing) to ASI on an exclusive basis in accordance with the Federal Communications Commission's Merger Conditions in CC Docket No. 98-141 (Merger Conditions), pursuant to the follow terms and conditions:

The Parties understand that Southwestern Bell Telephone Company may provide Line Sharing to ASI within a certain geographic area for the provision of Advanced Services activated prior to the time that line sharing is provided to unaffiliated providers of Advanced Services with the same geographic area. Advanced Services as used herein is as defined in the Merger Conditions.

Southwestern Bell Telephone Company shall provide ASI with such Line Sharing in those instances where: 1) Southwestern Bell Telephone Company is able to provision the Advanced Service over the same loop that Southwestern Bell Telephone Company is using to provide voice grade services, a that terms is defined in the Merger Conditions, on either a retail or wholesale basis, and (2) the Advanced Service fits within the spectral map as described in the non-overlapping option contained in ANSI standard T1.413-1998, as that standard evolves from time to time and is used by Southwestern Bell Telephone Company.

In each instance the Telco provides such Line Sharing to ASI, the Telco shall charge ASI a Surrogate Line Sharing Charge which shall be fifty (50) percent of the lowest monthly recurring charge, fifty (50) percent of the lowest non-recurring line or service connection charge, and 100 percent of the lowest service order charges (i.e. there is no discount for non-recurring charges), for the unbundled local loop then effective that have been established by the relevant state commission pursuant to 47 U.S.C. §252(d)(1). Surrogate Line Sharing Charges shall not apply retroactively to charges for Line Sharing incurred prior to the effective date of the Surrogate Line Sharing Charges, but will apply to charges incurred after the effective date of the Surrogate Line Sharing Charge for both i) recurring charges for qualifying loops in-service, and ii) recurring and non-recurring charges for new installations of qualifying loops. In order to be entitled to the Surrogate Line Sharing Charges, however, ASI must first certify to the Telco that it is not providing voice grade service in conjunction with Advanced Services over the broadband channel.

Section 2. PRICE

Buyer agrees to pay for the Services provided by Seller in accordance with the fee schedule set forth in the Pricing Addendum attached hereto and by reference made a part hereof.

SECTION 3. TERMS

This Schedule will cover the period from 10 business days following the Ameritech Merger Order, and will continue thereafter until canceled by either party, as provided in the Agreement.

Section 4. LIMITATION OF LIABILITY

SOUTHWESTERN BELL TELEPHONE COMPANY WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ATTRIBUTABLE TO OR RESULTING FROM ITS PERFORMANCE HEREUNDER. In no event will Southwestern Bell Telephone Company's liability for damages caused by its failure to supply material or perform services in a proper or timely manner exceed the amount paid by Buyer to Seller for such materials or services.

IN WITNESS WHEREOF, the parties have caused this Schedule to be executed, in duplicate, by their duly authorized representative as of the dates set forth below.

Nothing herein shall be construed to supercede the separate Advanced Solutions Affiliate sunset provisions or the sunset provisions set forth in the merger conditions.

BUYER:
SBC Advanced Solutions, Inc.

By: _____
Name: _____
Title: _____
Date: _____

SELLER:
Southwestern Bell Telephone Company

By: _____
Name: Karol Sweitzer
Title: Exec. Dir. - Finance
Date: _____

INTERIM LINE SHARING
PRICING ADDENDUM
2000

*Pricing is based upon the Federal Communications Commission's Merger Conditions in CC Docket No. 98-141.

- A. The fees to be paid by SBC Advanced Solutions, Inc. (Buyer) for Services provided by Southwestern Bell Telephone Company (Seller) pursuant to this Schedule A01 will be as follows:

<u>Bill Reference No.</u>	<u>Item No.</u>	<u>Service</u>	<u>Price/Cost Method¹</u>
157-A01-001	ARK	ZONE 1 Recurring	\$28.13
		ZONE 1 Nonrecurring initial	\$11.30
		ZONE 1 Nonrecurring additional	\$4.55
		ZONE 1 Manual service order	\$261.90
		ZONE 1 Electronic Service Order	\$5.00
		ZONE 2 Recurring	\$9.50
		ZONE 2 Nonrecurring initial	\$11.30
		ZONE 2 Nonrecurring additional	\$4.55
		ZONE 2 Manual service order	\$261.90
		ZONE 2 Electronic Service Order	\$5.00
		ZONE 3 Recurring	\$7.00
		ZONE 3 Nonrecurring initial	\$11.30
		ZONE 3 Nonrecurring additional	\$4.55
		ZONE 3 Manual service order	\$261.90
		ZONE 3 Electronic Service Order	\$5.00
157-A01-002	KAN	ZONE 1 Recurring	\$11.67 *
		ZONE 1 Nonrecurring initial	\$30.28 **
		ZONE 1 Nonrecurring additional	\$12.65 **
		ZONE 1 Manual service order	\$5.00 **
		ZONE 1 Electronic Service Order	\$5.00 **
		ZONE 2 Recurring	\$6.82 *
		ZONE 2 Nonrecurring initial	\$30.28 **
		ZONE 2 Nonrecurring additional	\$12.65 **
		ZONE 2 Manual service order	\$5.00 **
		ZONE 2 Electronic Service Order	\$5.00 **
		ZONE 3 Recurring	\$9.83 *
		ZONE 3 Nonrecurring initial	\$30.28 **
		ZONE 3 Nonrecurring additional	\$12.65 **
		ZONE 3 Manual service order	\$5.00 **
		ZONE 3 Electronic Service Order	\$5.00 **

* The Parties acknowledge and agree that the rates set forth above are subject to any legal or equitable rights of review and remedies (including agency reconsideration and court review). If any reconsideration,

INTERIM LINE SHARING **PRICING ADDENDUM** **2000**

agency order, appeal, court order or opinion, stay, injunction or other action by any state or federal regulatory body or court of competent jurisdiction stays, modifies, or otherwise affects any of the rates set forth above, or rates upon which the rates set forth above are based, then the Parties shall expend diligent efforts to arrive at an agreement on conforming modifications to this Agreement.

** The Parties acknowledge and agree that the rates set forth above are interim rates, subject to true-up to the final contract rates. The final contract rates will be based upon rates established in accordance with a final, unappealable order issued in the Kansas Cost Docket, KCC Docket No. 97-SCC-149-GIT.

157-A01-003	MO	ZONE 1 Recurring	\$6.35	*
		ZONE 1 Nonrecurring initial	\$13.04	*
		ZONE 1 Nonrecurring additional	\$5.55	*
		ZONE 1 Manual service order	\$0.00	*
		ZONE 1 Electronic Service Order	\$5.00	*
		ZONE 2 Recurring	\$10.36	*
		ZONE 2 Nonrecurring initial	\$13.04	*
		ZONE 2 Nonrecurring additional	\$5.55	*
		ZONE 2 Manual service order	\$0.00	*
		ZONE 2 Electronic Service Order	\$5.00	*
		ZONE 3 Recurring	\$16.65	*
		ZONE 3 Nonrecurring initial	\$13.04	*
		ZONE 3 Nonrecurring additional	\$5.55	*
		ZONE 3 Manual service order	\$0.00	*
		ZONE 3 Electronic Service Order	\$5.00	*
		ZONE 4 Recurring	\$9.12	*
		ZONE 4 Nonrecurring initial	\$13.04	*
		ZONE 4 Nonrecurring additional	\$5.55	*
		ZONE 4 Manual service order	\$0.00	*
		ZONE 4 Electronic Service Order	\$5.00	*

* The Parties acknowledge and agree that, subject to the terms and conditions stated herein, SWGT is providing CLEC with the rates above which are based upon certain arbitrated rates, terms and conditions based on statutes, orders, rules and/or regulations issued by federal and state legislatures, courts, and/or regulatory agencies, specifically including, but not limited to, the Missouri Public Service Commission's Order in the Consolidated Arbitration, Docket Nos. TO-97-40/TO-97-67, TO-98-115. These statutes, orders, rules and regulations are the subject of various current appeals, and subsequent appeals may also be taken from those statutes, orders, rules and regulations. The Parties recognize and agree that, in the event of any amendment of the Telecommunications Act of 1996, or any administrative, regulatory, legislative or judicial order, rule, opinion or other legal action, (collectively, "legal actions") which revises or modifies the Parties' rights and/or obligations pertaining to any of the rates contained in this Agreement, or any rates upon which the rates contained in this Agreement are based ("a subsequent development"), including any action invalidating or modifying the Interconnection Agreement approved in

INTERIM LINE SHARING
PRICING ADDENDUM
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Docket TO-97-87 and TO-98-115, the relevant provisions of the Agreement cited above shall be deemed to be automatically modified, amended or conformed to be consistent with such subsequent development. In no event shall SWBT be obligated to provide the rates set forth above beyond the period of time SWBT is obligated to provide such rates, terms and conditions to the Party who originally arbitrated such rates or rates upon which the rates set forth above are based.

157-A01-004	OK	ZONE 1 Recurring	\$17.50
		ZONE 1 Nonrecurring initial	\$18.75
		ZONE 1 Nonrecurring additional	\$7.83
		ZONE 1 Manual service order	\$198.00
		ZONE 1 Electronic Service Order	\$3.33
		ZONE 2 Recurring	\$9.00
		ZONE 2 Nonrecurring initial	\$18.75
		ZONE 2 Nonrecurring additional	\$7.83
		ZONE 2 Manual service order	\$198.00
		ZONE 2 Electronic Service Order	\$3.33
		ZONE 3 Recurring	\$6.50
		ZONE 3 Nonrecurring initial	\$18.75
		ZONE 3 Nonrecurring additional	\$7.83
		ZONE 3 Manual service order	\$198.00
		ZONE 3 Electronic Service Order	\$3.33
157-A01-005	TX	ZONE 1 Recurring	\$9.49
		ZONE 1 Nonrecurring initial	\$7.52
		ZONE 1 Nonrecurring additional	\$3.11
		ZONE 1 Manual service order	\$91.93
		ZONE 1 Electronic Service Order	\$2.58
		ZONE 2 Recurring	\$6.82
		ZONE 2 Nonrecurring initial	\$7.52
		ZONE 2 Nonrecurring additional	\$3.11
		ZONE 2 Manual service order	\$91.93
		ZONE 2 Electronic Service Order	\$2.58
		ZONE 3 Recurring	\$6.07
		ZONE 3 Nonrecurring initial	\$7.52
		ZONE 3 Nonrecurring additional	\$3.11
		ZONE 3 Manual service order	\$91.93
		ZONE 3 Electronic Service Order	\$2.58

ANY ADDITIONAL DIRECT EXPENSES WILL BE PASSED THROUGH TO BUYER AS INCURRED.

Schedule No. A01
General Service Agreement
Contract No. 989965
Affiliate No. 157
March 24, 2000
Modification 2

INTERIM LINE SHARING
PRICING ADDENDUM
2000

B. Coordinators for the Services to be provided pursuant hereto will be as follows:

Buyer:

Brad Lee
SBC Advanced Solutions, Inc.
300 Convent, Room 1928
San Antonio, Texas 78215

Seller: Michael Galligan, Director - Industry Markets (214-658-2096)
Southwestern Bell Telephone Company
Four Bell Plaza, Rm. 1280
Dallas, Texas 75202

BUYER: _____

SELLER: J. Narramore

PRINT NAME: _____

PRINT NAME: J. Narramore

TITLE: _____

TITLE: Corporate Manager-Affiliate Issues

DATE: _____

DATE: 3/25/2000

* Cost Method: F = Fully Distributed, M = Fair Market Value, C = Change, A = Add

Invoices will be due and payable net thirty (30) days from the invoice date. All late payments will be subject to a charge of 1.50% per month on the unpaid balance.